



November 17, 2005

TO WHOM IT MAY CONCERN

Iramoo Primary School has been using a commercial computer package for reporting to parents for a number of years. We found it to be an evermore time consuming, stressful and inefficient process for staff, the Administration and myself as the ICT Coordinator.

After analysing the 2003 parent opinion data (and that of previous years) we decided to investigate some of the other reporting packages available with a number of requirements in mind including ease of use, effective technical support, reasonable cost, seamless cross platform integration and time effective administration. The STAR reporting package was one that appeared to meet our needs.

Teachers were pleased with STAR and found the process very easy, especially the convenience of being able to work from home over the Internet. The straight forward nature of the system enabled teachers without Internet access at home to get their reports completed at school. STAR's system of reviewing and printing reports has significantly reduced the time and effort involved and results are easily archived and retrieved when required.

My task as the person responsible for implementing and administering the software has been made significantly easier with STAR. No more updating or transferring files to and from teachers' laptops or juggling floppy disks. I can say without exaggeration that I have saved at least 2 weeks a year with STAR - *time that I can now devote to teaching students.*

The technical support provided by Ruth and her team was very good. Most of my numerous queries were answered effectively and on the same day. Being a teacher and not a database expert, I found this support reassuring and very helpful.

I would like to congratulate the STAR team on their development of an innovative and effective reporting system and on the training and technical support they provide.

MOIRA FINDLAY
PRINCIPAL

PETER MILLS
ICT COORDINATOR